

Attention Winthrop Residents,

We are aware of some issues going on with our online payment system where your bill balance isn't being displayed. We are working to get this fixed. In the meantime, we have a temporary solution set up. You will have to relink your utility account. To do this, follow these steps.

1. Log into the online portal at winthropminnesota.com under 'Online Payments'.
2. Go to My Account > My Settings
3. Scroll down to the linked Accounts section and click on the currently linked up account.
4. Click remove account.
5. You can now go to the payment screen under Browse > Utility fee payments > Utility payments.
6. Go to 'Add New Banyon' and enter your last name and utility bill account number without the last number. The account number should look like '01-12345678-00-'
7. Click add banyon. You should now see your account and current balance. You can now pay your bill like normal.

If you have any problems with this, please contact the utility billing clerk, Matthew, at 507-647-5306 or at utilities@winthropminnesota.com. Thank you for your patience as we work to get this fixed.